

Visiting Nurse Association of the Inland Counties

focus

An inside look into current health care issues published by the Visiting Nurse Association of the Inland Counties

A bimonthly publication for physicians, managed care providers, hospital discharge planners, and referral sources

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Question

Is there a home health and hospice agency with established Quality and Performance Improvement programs that focus on achieving improvement in patient outcomes?



Answer

Yes... **The Visiting Nurse Association of the Inland Counties** remains the preferred provider of home health and hospice services to our customers by measurably improving the quality, safety, and integrity of health care services. Ongoing performance improvement and achievement of improved outcomes for our patients is the major focus of the VNAIC's Outcome Based Quality Improvement (OBQI) and Quality Assessment Performance Improvement (QAPI) Programs. Through these established committees, staff education programs are developed and provided which enables staff to provide the highest quality care available to our patients.

At the VNAIC our patients always come first. The services provided by our competent, experienced professional staff allows for the achievement of improved patient outcomes in the areas of home health and hospice. By maintaining these high standards of excellence through the quality improvement program, we are able to achieve these outcomes.

For more information about the VNAIC, please contact Toni Kisgen, Director of Business Development, at (951) 413-1215 or fax this completed form to (951) 413-1323.

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Visit us at www.vna-ic.org

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